'The University of China' – a documentary exploring how UK universities' financial objectives is impacting Chinese students' UK university experience, 14 July 2022



00:38:16 Maia Chankseliani: Please start sharing your questions/comments

00:41:12 David wang: may i know what types of universities (e.g. ranking etc.) those students represented in your survey and what size of the survey? and what study level of the students: PG or UG levels?

00:41:57 P Altbach: What would be the implications of getting rid of the agents?

00:42:17 David wang: in terms of student accommodation, it mentioned united students, how about other providers: eg. IQ or Vita students etc.

00:43:38 P Altbach: And what is the foundation programs were offered in China instead of UK—it would be less expensive presumably?

00:45:29 Mike Winter: @PAltbach, foundation programmes are offered in China eg through the Northern Consortium, and University of London.

00:48:39 Zaman Wong: Did you speak to British students from a Chinese background? Was their experience different? Was there interaction between British and Chinese nationals?

00:49:21 Julie Allen: (Not a question) - but note that the role of agents BUILA and UKCISA commissioned research into the role in UK HE (not just about Chinese agents) https://www.buila.ac.uk/uploads/docs/0501_EE_BUILA-report-public-version-v3.pdf This resulted in the development of a good practice framework. Many Universities in the UK rely on agents to support recruitment - esp when travel is difficult

00:49:54 Julie Allen: Agents Framework <u>https://www.buila.ac.uk/news/2022/agent-quality-framework</u>

00:50:51 Chiara Napolitano, TCD: Foundation programmes can be very useful (if done right). Do these programmes include English language, Intercultural communication, cross-cultural teamwork and leadership courses?

00:52:50 JIE DING: Thanks for the presentation. Your study showed that Chinese students met lots of problems in language or integration. But I wonder if you asked any question involving why they choose UK as the destination to further their study. Is the large number of Chinese community in UK universities also something appealing to them?

01:02:45 Ying Yang: thanks for the fascinating study. I'm sorry I just jumped in for a little while. it seems that this study on Chinese international students begins from a position of deficit. but my longitudinal study on prospective Chinese international students who used an education agent to apply for UK universities suggest they proactively interacted with education agents and acquired various information about UK and UK universities through different channels in the meantime, to make a kind of informed decision. I'm wondering in your study did your respondents reflect on something about their understanding of UK universities and comments on agents' functioning in the process of decision-making. Thanks.

01:06:34 Que Anh Dang: In my project PEER (https://peer.coventry.ac.uk/) our interviewees told us that UK universities also actively engaged Agents (especially those agents with offices in both China and the UK) to carry out the recruitment and support services for Chinese students. It sound like an outsourcing activity of UK university (whilst downsizing their International office).

01:07:17 Mike Winter: Can we see the documentary?

01:07:58 Que Anh Dang: The British Council and UK universities have provided training courses to agents.

01:10:58 CGHE Webinars: Thank you for joining us today. A recording of this session will be on the CGHE site tomorrow morning: <u>https://www.researchcghe.org/events/cghe-</u> <u>seminar/the-university-of-china-a-documentary-exploring-how-uk-universities-financial-</u> <u>objectives-is-impacting-chinese-students-uk-university-experience/</u>

01:12:09 CGHE Webinars: Our next webinar, 'Positional competition among Chinese University Graduates', will take place on Tuesday. You can register here: <u>https://www.researchcghe.org/events/cghe-seminar/positional-competition-among-chinese-university-graduates/</u>

01:16:17 Liza Kaminov: You can find the documentary via this link: <u>https://www.youtube.com/watch?v=XHVXgMNJQf0</u>

01:16:27 Victorița Trif: Thank you!

01:16:42 Chiara Napolitano, TCD: Well done! Thank you for the interesting presentation!

01:16:57 Bernard Lee: Thanks a lot for all the speakers. This is a fabulous presentation. Regarding the accommodation, I agree that the British universities should ensure a good mix of students in the same block of accommodation ie. allowing the local to mingle with Chinese students. On top of that, I think British universities should cultivate an international education environment for the students' self-formation in the learning journey, including the local British students. Have you asked the management of the universities how do they improve the current situation regarding integration and self-formation in the long run? Thank you.

01:16:57 Mario Azevedo: Many thanks!

01:17:02 Hsiang-Ju Lin: 丽莎 · 谢谢你!

- 01:17:11 Zaman Wong: Thank you everyone.
- 01:17:11 Ying Yang: thank you very much!
- 01:17:22 Giusi Asta: Think you very much .
- 01:17:23 Hsiang-Ju Lin: thank you all for organising this
- 01:17:24 ANAN CHEN: Thank you very much!
- 01:17:26 Ian Calder: Thank you very much everyone